

USING YOUR ROLLSHUTTERS DURING THE WINTER MONTHS

To help protect your investment in Rollshutters and to avoid costly service calls, please consider the following guidelines for use of your rollshutters during periods of freezing temperatures.

Because Rollshutters are an exterior operating system, the combination of wet weather and cold temperatures present the potential for “curtain icing.” This condition occurs when water accumulated in the hinged portion of the curtain slat then freezes, prohibiting the correct rolling motion of the shutter curtain.

If you roll your shutters up when wet and temperatures drop, it is very possible that the shutter will become stuck up in the panel box. If your shutter curtain is wet, try rolling it up and down a few times then leave it in the “ventalating” or light filtering mode for a period of drying. If in

doubt, do not fully retract the shutter into the panel box. Instead, park the curtain several inches below the panel box and consider closing the shutters down for the night before freezing temperatures set in.

As you use your shutters routinely and under normal conditions, you will notice how the interlocking slats move normally, gliding smoothly through the guide rails. You should observe the light slots appearing in a consistent pattern. If during freezing periods, you observe that the curtain is moving stiffly or unevenly, you are likely experiencing icing. Stop operation immediately and allow a thawing period. South facing shutters will melt down quickly due to solar exposure.

If you experience a more severe episode and your rollshutters become stuck, we can send out our service crew to de-ice your rollshutters.

With proper consideration of winter shutter use, you will most likely never experience a problem. If you have questions, please call our office.

WINTER USE

EXTERIOR MOUNT



LOOK & LISTEN

If the shutter does not appear to be working correctly or you hear a crunching sound **STOP**. If in doubt, do not fully raise the shutter into the panel box, instead stop the curtain several inches below the panel box. Consider closing your shutters down for the night before freezing temperatures set in.

HIDDEN MOUNT



After a Nor'easter or snow storm, check for accumulations of snow or ice on the outer surface of the curtain. If there is an accumulation do not raise the curtain until it has thawed.